IPS Clear Autodesk Cache Utility

A screenshot of a computer

Description automatically generatedWhen installed through the self-service portal it can be found on the desktop and in the start menu.

A picture containing text, tree, outdoor

Description automatically generated

Look for this entry in the self-service portal to install.



The purpose of the utility is to clear unnecessary project files from the user’s local hard drive to free up space. Users should do clear these files every 6 months, or whenever your free disk space drops below 100GB.

This tool can also help resolve errors that occur when attempting to open Revit Models.

Clear Revit Collaboration Cache

A screenshot of a computer

Description automatically generated

(#1) - By default, both the CefCache and the Collaboration Cache are selected to be deleted. However, you have the option to uncheck one of them should you not want it to be cleared. In some cases, if you experience issues with opening Revit models, clearing only the CefCache may help resolve the problem.

(#2) - You can choose which Revit cache you want to clear. Using the image above, selecting 2021 will delete the Collaboration Cache and CefCache files for Revit 2021. Other models from different Revit versions will remain on your PC.

(#3) - Click the “Clear” button to delete the chosen files from your PC. After deleting the cache, click “Close” in the lower right to exit the program.

Clear Plant 3D Collaboration Cache

A screenshot of a computer

Description automatically generated

(#1) - Click the "Clear" button to begin. A dialog will appear, allowing you to choose which projects you want to remove from your local cache.

Graphical user interface, application

Description automatically generated

(#2) - You'll see a list of Plant 3D collaboration projects in your local Plant Collaboration cache.

(#3) - Use the buttons provided to add or remove projects from the "Plant 3D Projects to Delete" list. Projects added to this list will be deleted.

(#4) - If you want to delete everything on your local drive, you can use the provided buttons to select or unselect all projects at once.

Graphical user interface, text, application

Description automatically generated

(#5) - These are the selected projects that will be deleted from your local hard drive.

(#6) - Click the "Delete Projects" button to remove the selected projects from your local PC. To return to the main page, click "Close" at the bottom right. When you are done, select "Close" on the main page to exit the program.

Clear Revit PacCache Folder

A screenshot of a computer

Description automatically generated

(#1) - Click the "Clear" button to clear this folder location. This is typically needed when a Revit model fails to open and give the error operation could not be completed. Similar to this image.

A screenshot of a computer error message

Description automatically generated